

Registration Form (Please complete in Block Capital Letters)

Name: (Mr, Mrs, Miss, Ms)
Address:
Postcode:
Home Telephone:

Supplier / Dealer Details

Company Name:
Address:
Postcode:
Telephone:

Products Purchased:

Please state:		
Materials used:		
Door Size:	Width x Height	
Opening Configuration:		
No. of Panels LEFT	No. of panels RIGHT	viewed from INSIDE
Doors Open INWARD	Doors Open OUTWARD	viewed from INSIDE
Delivery Date:		
Supplied with Glass:	Yes / No	Glass Type :
Date product fitted:		
Installation by:		

Installation & Operation Checks:

Are all the products installed in accordance with the Folding Sliding Door Company Installation Inspection Sheet? Yes / No

Please supply a signed & dated copy of the Installation Inspection sheet with this registration form.

I (Name) as the purchaser have final authority to register this warranty and agree with all the stated clauses within.

Signature:	
Date:	

Warranty Terms and Conditions

Folding Sliding Doors Limited warrants to the original purchaser that all of its products shall be free from defects in material or workmanship for the periods specified below. This warranty applies to the products under normal use, subject to the conditions herein, and as determined by Folding Sliding Doors Limited in its sole discretion. This warranty does not cover damages attributable to improper installation or incorrect installation, inadequate maintenance, improper use, after market product modifications, normal weathering, highly corrosive environments, damages caused by fire, accident, flood, acts of God, vandalism, building settlement or structure failures, or other occurrences beyond Folding Sliding Doors Limited's control. Folding Sliding Doors Limited makes no representation, warranty or guarantee, express or implied, as to the performance of its products in a tropical storm or hurricane. Folding Sliding Doors Limited's products were tested in accordance with European conformity requirements. Folding Sliding Doors Limited's liability under this warranty is limited to repair, replacement or refund as determined by Folding Sliding Doors Limited in its sole discretion and does not include removal or installation of replacements. Decisions as to whether to repair, replace or refund will be made by Folding Sliding Doors Limited in its sole discretion. Replacement parts provided will be the closest equivalent product available. The warranty will not be extended by supplying replacement parts.

Structural Integrity of Aluminium Doors

The powder coated aluminium panels and framing members shall be free from defects in material or workmanship and maintain their structural integrity and form for a period of twenty five (25) years following delivery.

Structural Integrity of Timber Doors

The factory painted timber panels and framing members shall be free from defects in workmanship and maintain their structural integrity and form for a period of five (5) years following delivery. Clear finished products are excluded. The non factory painted timber panels and framing members shall be free from defects in workmanship and maintain their structural integrity and form for a period of five (5) years following delivery. Weathering, expansion and exterior deterioration of timber surfaces in this instance are not covered under the terms of the warranty. Clear finished products are included.

Glass

Laminated Glass – Folding Sliding Doors Limited warrants that for a period of five (5) years from delivery under normal conditions of use, that the products shall be free of defects resulting in material edge separation or obstruction of vision from delaminating. Insulated Glass – Folding Sliding Doors Limited warrants that the sealed glass component of insulated glass shall be free of defects resulting in material obstruction of vision or film formation caused by dust or moisture on the internal surface of a sealed unit for a period of ten (10) years following delivery. Imperfections such as scratches or reflected distortions from a tempering or heat strengthening process are to be expected and are not covered under this warranty. Broken glass is not covered under this warranty.

Hardware

For products originally installed in a single family residence, Folding Sliding Doors Limited warrants that for a period of ten (10) years following delivery that the mechanical operation of hardware components will be free from mechanical defect (installation excluded). For products originally installed in non-single family residential applications, Folding Sliding Doors Limited warrants that for a period of three (3) years following delivery that the mechanical operation of hardware components will be free from mechanical defect. For products installed within three (3) miles of bodies of salt water the warranty period is one (1) years. Coatings on movable or handled hardware are not covered under this warranty.

Paint Finish

Factory sprayed wood finish – Folding Sliding Doors Limited warrants that for a period of five (5) years following delivery that the finish will not peel, crack or blister. For products installed within three (3) miles of bodies of salt water the warranty period is two (2) years. Maintenance of factory sprayed wood finishes must follow Folding Sliding Doors Limited's simple maintenance procedure of regularly washing the profile with warm soapy water. Clear finished products are excluded. Powder coated paint finishes – Folding Sliding Doors Limited warrants that for a period of ten (10) years following delivery that the paint finish will not blister or peel. For products installed within three (3) miles of bodies of salt water the warranty period is three (3) years. Note that as powder coat is a commercial finish, it is typical for powder coated finishes to have an orange peel appearance, speckles, bubbles, craters, pinholes and processing marks that occur during manufacturing. These are not considered defects or covered under the warranty unless they are visible from three (3) metres. Maintenance of powder coated finishes must follow Folding Sliding Doors Limited's simple maintenance procedure of regularly washing the profile with warm soapy water. Anodized finishes – Folding Sliding Doors Limited will warrant the Class 1 clear anodized finish against cracking, crazing, flaking or blistering for five (5) years from date of delivery. Note that it is typical for anodized finishes to have colour variation and dye and processing marks that occur during manufacturing. These are not considered defects or covered under the warranty. Maintenance of clear anodized finishes must follow Folding Sliding Doors Limited's simple maintenance procedure of regularly washing the profile with warm soapy water.

General Terms

The warranty registration form must be fully completed and received at our address (Folding Sliding Doors Limited, Works, Hobbins Avenue, West Bowling, Bradford, West Yorkshire, BD5 8ER) within twenty eight (28) days of the products being delivered. The warranty will only be valid providing that no modification, repair or alteration to the product has been made without Folding Sliding Doors Limited's written approval by a senior member of staff. All defective parts must be returned to Folding Sliding Doors Limited. Folding Sliding Doors Limited reserves the right to charge for replacement parts by way of a deposit until the defective parts are received. Folding Sliding Doors Limited will reimburse the deposit payment in the event of receipt of defective part and inspection determines the Folding Sliding Doors Limited's liability under this warranty is limited to replacement of parts only. The warranty does not include repair, removal or installation of replacement parts. Except in the instance where Folding Sliding Doors Limited products have been installed by a Folding Sliding Doors Limited's approved and trained third party installer, Folding Sliding Doors Limited's liability under this warranty does not include the installation of small replacement parts that can be mailed in a padded envelope and easily installed by the buyer as determined by Folding Sliding Doors Limited in its sole discretion. Folding Sliding Doors Limited will only warranty the correct operation of the product if it has been installed by a registered third party installer. Approved and trained by Folding Sliding Doors Limited. This warranty is fully transferable should the property be sold, providing that Folding Sliding Doors Limited is informed, in writing, by the original purchaser and the new owner registers the warranty.

Terms for £1000 Security Warranty

The security warranty will be valid for a period of five (5) years from the date of registration. The warranty will only take effect from the date of receipt of the registration form. The total compensation package of up to £1000 (one thousand) will be the maximum amount payable in full and final settlement of any claims. Windows and doors must be securely closed (not in night vent position) and locked with the keys provided. The security warranty covers the frames and hardware from forced entry. This is not a warranty on the glass or locking cylinders, no payment will be issued in cases where entry has been made by breaking the glass or key locking cylinder attack. In the event of a break-in where a Folding Sliding Doors Limited product is forced open, you must contact your installer/dealer with full details with photographs and a police crime incident number. If on investigation, it is found that the Folding Sliding Doors Limited products were correctly installed, adjusted and maintained, but failed during the break-in, we will then issue the relevant payment. This will be made in two parts: (i) £500 (five hundred) to the registered claimant and (ii) up to £500 (five hundred) towards the cost of replacement or repair of damage to the product caused by the break-in. One claim per household can be made during the warranty period and notification of any claim must be made within twenty eight (28) days of the break-in.

Terms for 10 Year Manufacturer Warranty

The manufacturer Warranty will be valid for the duration of the installer/dealer warranty (for a maximum of ten (10) years), however, customers must return the registration form within the twenty eight (28) days stated to benefit from the additional cover. Should the installer/dealer be unable to fulfil the warranty offered, for reasons such as ceasing trading, then, Folding Sliding Doors Limited (the manufacturer) will guarantee all its products for the remainder of the term for a maximum of twenty five (25) years. This includes frames and hardware. It does not cover fitting, glass, building works, electrics, plumbing, flooring, ancillary items or any other products or services your dealer has provided other than the product itself. Folding Sliding Doors Limited have no liability. Should any dispute arise with regards to the installer/dealer warranty, and the execution of this, where the installer/dealer is still in a position to comply with the terms originally set out, then Folding Sliding Doors Limited is not in a position to arbitrate or carry out any works required.

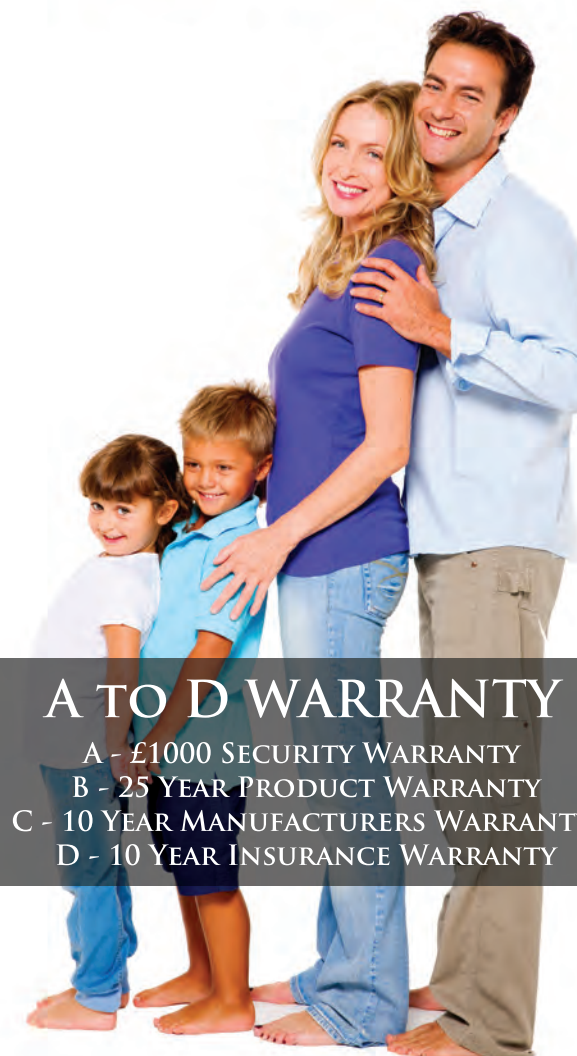
CLAIMS PROCEDURE

To make a claim under this warranty, the buyer should contact the seller from whom the product was purchased within twenty eight (28) days after the discovery of the defect. The claimant will provide the seller with (i) a full description of the defect, (ii) photographs of the defective part, (iii) the defective part for replacement. If the buyer has not received a satisfactory response from the seller, you must then notify: Folding Sliding Doors Ltd, Customer Service Department, FSD Works, Hobbins Avenue, West Bowling, Bradford, West Yorkshire, BD5 8ER. The claim should identify the invoice number, product type, date product was installed, and the defect.

General Provisions

THERE ARE NO OTHER WARRANTIES EXCEPT AS STATED HEREIN, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF WARRANTY COVERAGE OF THESE EXPRESS WRITTEN WARRANTIES. FOLDING SLIDING DOORS LIMITED IS NOT RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGE, LOSS OR INJURY TO PERSONS OR PROPERTY. THIS WARRANTY DOES NOT COVER ANY RIGHTS OTHER THAN THOSE EXPRESSLY SET OUT ABOVE AND DOES NOT COVER ANY CLAIMS FOR CONSEQUENTIAL LOSS OR DAMAGE. THIS WARRANTY IS OFFERED AS AN EXTRA BENEFIT AND DOES NOT AFFECT YOUR STATUTORY RIGHTS AS A CONSUMER.

The Folding Sliding Door Company



A TO D WARRANTY

A - £1000 SECURITY WARRANTY

B - 25 YEAR PRODUCT WARRANTY

C - 10 YEAR MANUFACTURERS WARRANTY

D - 10 YEAR INSURANCE WARRANTY

A

£1000 Security Warranty

With a folding sliding door from The Folding Sliding Door Company, we are so confident in the security of our product, that in the unlikely event of a break-in succeeding through failure of our products, we will pay the cost (up to £500) of replacing or repairing the forced door, and pay you £500 towards any inconvenience caused!

B

25 Year Product Warranty

At The Folding Sliding Door Company we are so proud of the quality of the folding sliding doors we manufacture, that we will happily warranty the structural integrity of all of our folding sliding doors for a period of 25 years. This means that for 25 years your door is covered for;

- Shape Retention
- Impact Strength Retention
- Joint Strength



C

10 Year Manufacturers Warranty

In addition to your dealers standard warranty we offer a 10 year Folding Sliding Door Company manufacturer warranty. The Folding Sliding Door Company manufacturer warranty covers all Folding Sliding Door Company supplied folding sliding doors in the unlikely event that your dealer cannot. In other words, should your dealer cease trading, The Folding Sliding Door Company will guarantee its products for the remainder of the term.

D

10 Year Insurance Backed Warranty

Deposit indemnity insurance is automatically included at no additional cost. The Folding Sliding Door Company also include a separate insurance backed warranty, so in the unlikely event that The Folding Sliding Door Company cannot honour the original agreement, then a 10 year warranty is fully covered by HomePro insurance.

Separate insurance guarantees are regulated by the Financial Services Authority (FSA) who are the independent watchdog who regulate financial services.



The Folding Sliding Door Company
 FSD Works, Hobbline Avenue
 West Bowling
 Bradford
 West Yorkshire
 BD5 8ER

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